



DSI at a Glance

Our Company

Founded in 1988, DSI is a premier provider of diversified Business Process Outsourcing and Information Technology (IT) Outsourcing solutions to commercial and government clients.

Our Mission

Our mission is to be a technology partner to our clients, enabling communications, institutionalizing information, and enhancing their competitive advantage. We deliver enterprise critical information closer to the business users to improve our clients' bottom line by empowering their employees and increasing their competitive edge.

Our Business Focus

Enterprise Information Portal and Smart Enterprise Suite Solutions

DSI's Enterprise Information Portal and Smart Enterprise Suite solutions provide centralized entry points for our customers' users to access the Enterprise Content and Information. It also integrates Collaboration, Business Intelligence, Workflow, and Enterprise Application Integration (EAI) functions into the standard Web Portal Interface.

B2E, B2C, and B2B Solutions

Facilitate more business with more efficient exchange of data. Build strong, autonomous communications channels with your employees, your customers, and the other businesses that are part of your pipeline. Your business's potential grows from empowering other with data that they need to make decisions. Our solutions accomplish this via web sites, portals, and data exchange tools.

Process and Workflow Automation Solutions

DSI routes processes based on business rules. The enforcement of business rules greatly reduces time wasted reviewing and returning incomplete and incorrect packages. Savings derive when there are fewer errors, fewer returned documents, fewer lost documents, and faster, managed response times. Savings also derive because the forms and the process flow are easily accessible. Our solution is a Web-based application designed for easy installation and easy modification of forms and of the rule-driven process flow.

Registry and Case Management Solutions

Case management requires the construction of a multi-tier application that enables supervisory review of case data transmitted from the field prior to commitment in the

production database. A registry is a powerful way to leverage separately maintained data stores, especially separate but related case management systems, to share information across operational units, and to facilitate identification and surveillance of cases with special needs. A well-constructed registry is a gateway into linked databases, aggregating their data in a single view.

Field Inspection Solutions

Handheld computer technology is the ideal solution for replacing paper based field inspections. Use of such technology will improve efficiency and productivity, reduce human error, enforce tighter controls of field activities, and improve data quality. Field agents readily gain access to mission critical data on the field, along with the ability to synchronize data back to the central headquarters seamlessly. Handheld computer technology combined with well designed software produces uniform and incontrovertible results from previously erratic field inspections.

Business Intelligence Solutions

DSI provides solutions to empower our customers' decision makers to make business critical decisions faster and more accurately. Our solutions enable our customers to learn from business critical information, and translate that learning into actions. It improves the ability of our customers to provide better service and to improve their competitive edge.

Mobile Data and Wireless Solutions

Based on research conducted by IDC, there will be 24.1 million mobile workers by 2006. It is important for to keep your business competitive by starting your Mobile Strategy today. DSI's Mobile Data and Wireless Solutions provide B2E, B2C, and B2B solutions anytime and anyplace to empower our customers' Mobile Workforce to work more efficiently.

Network Engineering and Services

DSI provides design, planning and implementation of secure, high speed, and cost effective Network Infrastructure Design, Implementation, Deployment, and Maintenance to our customers.



Our Technologies

<p>Operating System</p> <ul style="list-style-type: none"> ▪ Microsoft Platform ▪ SOLARIS, AIX, and Linux 	<p>Database Management System</p> <ul style="list-style-type: none"> ▪ Microsoft SQL Server ▪ Oracle Enterprise Server ▪ Sybase Adaptive Server Enterprise 	
<p>Web Server Platforms</p> <ul style="list-style-type: none"> ▪ Apache ▪ MS IIS (Internet Information Server) ▪ BEA WebLogic ▪ IPlanet ▪ JRun 	<p>Languages / Tools</p> <ul style="list-style-type: none"> ▪ Microsoft .NET (Visual C#.net, Visual Basic.net, Visual C++.net, ASP.net) ▪ XML/XML Schema/XSLT ▪ Web Services, SOAP, WSDL, UDDI ▪ UML (Rational Rose) ▪ Microsoft Visual Studio and ASP (Active Server Page) ▪ ActiveX Technologies ▪ JAVA Applet and Applications ▪ J2EE (EJB, JSP/Servlet) 	<ul style="list-style-type: none"> ▪ JBuilder ▪ JRun Studio ▪ JavaScript and VBScript ▪ PHP ▪ PowerBuilder ▪ C / C++ ▪ Site Server, SharePoint Server ▪ Commerce Server ▪ ArcView (Map Object) ▪ Perl
<p>Enterprise Technologies</p> <ul style="list-style-type: none"> ▪ J2EE (WebSphere, WebLogic, JRun, Tomcat) ▪ COM+ and Microsoft Transaction Service ▪ Microsoft .net technologies ▪ IBM WebSphere eBusiness Platform ▪ CORBA (IONA Orbix) 		

Our Clients

Financial Services

Merrill Lynch
 J.P. Morgan Chase
 Credit Suisse First Boston
 Moody's Investors Service
 Standard & Poor's
 Salomon Smith Barney
 American Insurance Group

Print Publishing

McGraw-Hill Companies
 Pearson Education
 Springer-Verlag
 Troll
 Kensington Publishing

Public Sector

NYC Department of Health
 NYC Department of Transportation
 NYC Department of Design and Construction
 NYC Department of Aging
 NYC Health and Hospitals
 NYC Transit Authority
 NYC Economic Development Corporation
 NYC Department of Youth Community Development

Manufacturing and Distribution

Raritan Computer Corporation
 Continental Auto Parts
 PC Warehouse

